

IT'S A SCAM!

CRIMINALS WANT YOUR BANK CARD INFORMATION AND PIN NUMBER



Victims are being contacted, by phone, by a "professional sounding" female claiming to be a bank representative from his or her bank stating their account has been comprised

Victims have advised law enforcement that the female representative supplies banking and personal information convincing them that the call is legitimate

After the call or while still on the call, a male or female will drive to the victims' home and pick up his/her cards. The cards are then fraudulently used to purchase money orders and/or at ATM's to withdrawal cash.

How to Avoid a Credit Card Telephone Scam

• **Don't give out any information on calls you didn't initiate**, no matter how legitimate the call may seem. Scammers can even spoof your caller ID and have your creditor's name show up. If you think there's a possibility that it's your real credit card issuer, ask if you can return their call to the main customer service number.

Bank representatives do NOT visit you at your home.

• **Only trust calls that you initiate** by calling the customer service number on the back of your credit card or on your credit card billing statement. Don't return calls from numbers left on your answering machine or sent in an email unless you can verify that it's your credit card issuer's real phone number.

• **Never give out your credit card number, security code or Personal Identification Number (PIN)** to anyone over the phone. When in doubt, HANG UP and call your credit card company directly (number on back of card).

Florida Attorney General's Office Fraud Hot-line **1-866-966-7226**



PALM BEACH COUNTY
SHERIFF'S OFFICE

RIC L. BRADSHAW, SHERIFF

For More Crime Prevention Tips go to: www.pbso.org/crimeprevention

