



Palm Beach County
Water Utilities

Semiannual Water System Flush to Start July 6, 2023

In order to deliver the highest quality water to our customers, Palm Beach County Water Utilities Department (PBCWUD) requires periodic line flushing and temporary treatment modification. These modifications to the disinfection process are routine and an industry best practice as a precautionary measure to maintain the water quality.

From **July 6 through July 27, 2023** PBCWUD will be using free chlorine as opposed to chloramine for water treatment. **This is only temporary and the water is safe to drink.**

As one of our customers, you may notice your water has a slight variation in taste or smell during this period. If you are especially sensitive to this change, keep an open container of drinking water refrigerated for a few hours allowing the chlorine to dissipate.

Users of home dialysis machines, owners of tropical fish and managers of stores and restaurants with fish and shellfish holding tanks are advised to seek professional guidance for removing chlorine residuals.

This process will not affect customers in Belle Glade, Pahokee and South Bay.

Anyone needing more information on this temporary change is advised to call PBCWUD at **(561) 740-4600** and select option #1.

Visit us online at:

pbcwater.com

