



TAX TALK

WITH ANNE M. GANNON
CONSTITUTIONAL TAX COLLECTOR

Serving Palm Beach County • Serving you.



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Dear Friends:

This June marks the three-year anniversary of when we introduced our enhanced, in-person reservation only process. Since then, we've worked hard to introduce new features designed to make your experience exceptional. In early 2021, we launched a reminder email process to alert clients 2-days prior to their scheduled reservation to ensure they are prepared for their reservation. We recently introduced a new process to reduce the number of duplicate reservations allowing greater time slot availability. This has reduced the amount of time clients have to wait for an available reservation. In some instances this has cut the lead time in half! Later this month, we will be launching a new feature where we will be sending reminder SMS (text) messages to mobile devices and tablets to clients days prior to their scheduled reservation. We believe this will help prepare clients for their reservation at one of our six service center locations.

I still encourage residents to use many of our online services to avoid having to visit us in person. But, if you do need to come into one of our service centers in person, I recommend you make your reservation at www.pbctax.com/reservations as soon as possible to ensure getting the desired time slot needed for your transaction.

My staff and I look forward to serving you in person or online.

Regards,

Anne M. Gannon
Constitutional Tax Collector, Serving Palm Beach County

BELLE GLADE BLACK GOLD JUBILEE

Did you know Palm Beach County leads the state and all counties east of the Mississippi in agriculture production and is one of the ten largest in the United States? The City of Belle Glade is a main contributor to the county's agricultural industry and every year the city celebrates the industry at the annual Black Gold Jubilee. This community event, named for the city's rich soil or "Black Gold", is a celebration of the soil's ability to produce bountiful harvests of sugar cane, corn, lettuce and celery year after year.



My staff always looks forward to participating in this community event and the opportunity to interact with our clients outside of our service centers while educating new residents of all the services we offer. Thank you to everyone who came by to visit with our team and ask questions. Community Outreach is a valuable function of our office, and we value the public feedback.

INTRODUCING MyEasyGov

My staff and I remain committed to providing exceptional customer service and increasing the efficiency of each transaction. Our team has worked diligently to implement innovative options to accommodate our clients. We are delighted to introduce MyEasyGov as our new convenient online payment portal to renew vehicle registrations. Now you can renew your vehicle registration from your smartphone or tablet in 3 easy steps.



MyEasyGov instructions will be included with vehicle registration renewals to give you direct access to this convenient payment option. When you receive your vehicle registration renewal, simply scan the QR Code on your renewal notice with your smartphone or tablet to access MyEasyGov. Then, select the vehicle(s) and renewal options and finally choose your payment method. You can also visit www.pbctax.com and link to the MyEasyGov portal.

It's that simple! Save time with this safe and secure payment option and renew your vehicle registration in minutes. My office will continue to strive for new and innovative ways to assess client needs and expand our services. For more information on the benefits of using MyEasyGov, visit www.pbctax.com/renew-registration.

NEW PALM BEACH GARDENS SERVICE CENTER TAKING SHAPE!



If you take a trip down PGA Boulevard in Palm Beach Gardens, you will see the construction fencing up at the site of the old DMV building. What you can't see behind the fencing is construction crews hard at work on the completion of our new 23,000 square foot service center. The new location will provide expanded road test capabilities, ample parking and room for expansion to meet the needs of our growing community.

The population of Palm Beach County is expected to grow by 16% by 2030. For every new home built, an additional 2.3 people will need our services. This new service center will give us the ability to meet these needs and serve clients more efficiently now and in the future.

This will be the third service center that we have built in the last 5 years -- our Greenacres location opened in 2018 and our Westlake location opened in February 2022. The Palm Beach Gardens location will replicate the bright and spacious interior of our previous buildings. When the new service center is completed, we will move our operations from the North County Government Center into the new facility. We look forward to serving you in the new location in early 2024!

JUNE IMPORTANT DATES

JUNE

IMPORTANT DATES & HOLIDAYS

1	Hurricane Season Begins
1	Tourist Development Tax Due
14	Flag Day
18	Father's Day
19	Juneteenth - Tax Collector Offices Closed
30	IPP- 1st Installment Payment Due to receive discount

RENEW TAGS

Renew Your Vehicle Registration INSTANTLY!

For details visit pbctax.com/kiosks