

e FLORIDA CONSUMER **NEWSLETTER**

www.FloridaConsumerHelp.com

435-7352

1-800-HELP-FLA

352-9832

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May 2022

Newsletter Topics



National Moving Month:

May is National Moving Month and begins the busiest moving season of the year. Florida law requires intrastate moving companies and moving brokers to be registered with FDACS prior to conducting business.



National Road Trip Day:

You need to make sure your vehicle is running right before you hit the road. The Florida Motor Vehicle Repair Act requires anyone in Florida, who is paid to repair motor vehicles owned by other individuals, to register with the FDACS before conducting business.



Spam Texts:

Scammers are always thinking up ways to put a new spin on their criminal tricks. This time, they're sending spam texts to you — from your own phone number.



Complete Your Home Inventory Now:

Creating a home inventory can be as simple as standing in the middle of each room and taking a 360-degree video with your smartphone while you narrate a description of the items you are filming.



FTC Takes Action Against Multistate Auto Dealer:

Napleton, a multi-state auto dealership group, has settled a joint FTC and Illinois lawsuit alleging that it charged customers hidden fees for unwanted add-on products and discriminated against Black customers by charging them higher financing fees and interest rates than non-Latino White customers.



Ransomware Attacks on Ag Industry:

The FBI is informing Food and Agriculture sector partners that ransomware actors may be more likely to attack agricultural cooperatives during critical planting and harvest seasons, disrupting operations, causing financial loss, and negatively impacting the food supply chain.

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The Florida Department of Agriculture and Consumer Services is the state's clearinghouse for consumer complaints, protection and information. Consumers who would like information about filing a complaint against a business or who believe fraud has taken place can visit us online at FloridaConsumerHelp.com or contact the department's consumer protection and information hotline by calling 1-800-HELP-FLA (435-7352) or 1-800-FL-AYUDA (352-9832) for Spanish speakers.

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Florida Department of Agriculture and Consumer Services
Nicole "Nikki" Fried, Commissioner

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