

e FLORIDA CONSUMER **NEWSLETTER**

www.FloridaConsumerHelp.com

435-7352

1-800-HELP-FLA

352-9832

1-800-FL-AYUDA

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August 2021 Newsletter Topics



Landlord Tenant:

Florida's Landlord/Tenant Law defines common terms associated with renting a dwelling and establishes the obligations and acceptable practices of both the landlord and the tenant.



Home Repair Fraud:

All homes need repairs or improvements at some point. Florida homeowners are encouraged to be cautious and follow certain guidelines to avoid home repair fraud.



Banking Online:

By following best practices for online security, consumers can help ensure their account information remains safe and secure.



COVID opened the door for scammers to double down on their worst practices, while preying on consumers during an unprecedented global pandemic.:

The Consumer Services outreach team is available to share information on scams and frauds at your next event or meeting.



OFR Word Jumble:

Test your financial literacy vocabulary with this word search provided by the Office of Financial Regulation.

[**CLICK HERE TO READ MORE**](#)

The Florida Department of Agriculture and Consumer Services is the state's clearinghouse for consumer complaints, protection and information. Consumers who would like information about filing a complaint against a business or who believe fraud has taken place can visit us online at FloridaConsumerHelp.com or contact the department's consumer protection and information hotline by calling 1-800-HELP-FLA (435-7352) or 1-800-FL-AYUDA (352-9832) for Spanish speakers.

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Florida Department of Agriculture and Consumer Services
Nicole "Nikki" Fried, Commissioner

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