

e FLORIDA CONSUMER **NEWSLETTER**

www.FloridaConsumerHelp.com

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352-9832

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January 2021 Newsletter Topics



W-2 Forms Signal the Start of Tax Season:

Identity theft is a real concern when filing taxes. If an identity thief has the right information, they can file a fraudulent tax return as early as January 20th and beat a legitimate taxpayer to their refund.



Safely Shopping Online:

There are several steps consumers should take to order safely online and make sure they get what they ordered.



Understanding Building Requirements:

The Florida Department of Agriculture and Consumer Services has tips for consumers who are planning a new construction, remodel, or home repair project.



Crackdowns on Deceptively Marketed CBD Products:

The Federal Trade Commission recently announced the first law enforcement crackdown on deceptive claims in the growing market for cannabidiol (CBD) products.

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The Florida Department of Agriculture and Consumer Services is the state's clearinghouse for consumer complaints, protection and information. Consumers who would like information about filing a complaint against a business or who believe fraud has taken place can visit us online at FloridaConsumerHelp.com or contact the department's consumer protection and information hotline by calling 1-800-HELP-FLA (435-7352) or 1-800-FL-AYUDA (352-9832) for Spanish speakers.

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Florida Department of Agriculture and Consumer Services
Nicole "Nikki" Fried, Commissioner

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