



# During An Emergency, Our Navigator Is Here For You!



**DELRAY**  
MEDICAL CENTER

PALM BEACH HEALTH NETWORK

At Delray Medical Center, we are committed to making your visit to the Emergency Room as comfortable and convenient as possible. Delray Medical Center offers the assistance of an ER Senior Services Navigator who will assist our patients with any questions they may have related to their ER visit.

The Senior Services Navigator serves as a community liaison and can assist with ER wait times, hospital visitation policies, checking in on-line and questions about safety protocols. Our navigator is also familiar with hospital community education and events and can assist our seniors with securing virtual speakers for their communities.

### Questions? Need assistance?

Contact Laine Sherman, ER Senior Services Navigator

Monday-Friday, 8am-5pm

561.495.3453

[SeniorServicesRN@tenethealth.com](mailto:SeniorServicesRN@tenethealth.com)



### Laine Sherman, BSN, RN | ER Senior Services Navigator

Laine has been a nurse at Delray Medical Center since 1994. She has served as a Clinical Nurse Educator and as a Nursing Supervisor. In 2016, Laine was named a Top Nurse by the International Nurse Association, and in 2012 she was named Palm Healthcare Educator of the Year. Laine has visited many of our communities and spoken on a variety of healthcare topics. She received her Associate's Degree at the College of Staten Island and her BSN from Florida Atlantic University.

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