

e FLORIDA CONSUMER **NEWSLETTER**

www.FloridaConsumerHelp.com

435-7352

1-800-HELP-FLA

352-9832

1-800-FL-AYUDA

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September 2020 Newsletter Topics



How Identity Thieves Use Social Engineering:

Social engineering is a somewhat misunderstood and often overlooked method of stealing someone's identity.



Distance Learning and Internet Safety Tips for Kids:

Internet safety for kids using online platforms will become even more important as more students (especially K-12) utilize digital education for a longer time period.



Free COVID-19 Money Offers are Scams:

Have you received a forwarded message on WhatsApp or Facebook offering you free help during the pandemic? These messages all offer money to people who need it, but they're all fake.



Co-signed a Private Student Loan?:

The majority of private student loans have co-signers. If you've co-signed a private student loan and you or the borrower have been financially impacted by the coronavirus pandemic, it's important to work together to identify your options and to reach out to your loan servicer as soon as possible.



Over Paying Payday Loans:

If you don't have the cash or credit to cover a financial emergency, you might be thinking about getting a payday loan. But some payday lenders are not honest about how they collect on those loans and take more payments than they said they would.



Consumer Protection Speaker Request:

Do you need a guest speaker for your organization's next virtual event or meeting? Call us at 1-800-HELP-FLA or visit www.FloridaConsumerHelp.com for more information on how to request a speaker!

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The Florida Department of Agriculture and Consumer Services is the state's clearinghouse for consumer complaints, protection and information. Consumers who would like information about filing a complaint against a business or who believe fraud has taken place can visit us online at FloridaConsumerHelp.com or contact the department's consumer protection and information hotline by calling 1-800-HELP-FLA (435-7352) or 1-800-FL-AYUDA (352-9832) for Spanish speakers.

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Florida Department of Agriculture and Consumer Services
Nicole "Nikki" Fried, Commissioner

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