

January 2020, Vol. 14, Issue 1

Dear Friends,

The new year is here and it is sure to be an exciting one at the agency. This month I am pleased to share information about several improvements planned for 2020. Each is designed to enhance the level of service we provide today while preparing our agency to meet future demand created by anticipated growth in Palm Beach County.

A friendly reminder... Our offices will be closed Wednesday, Jan. 1 for New Year's Day and Monday, Jan. 20 for Martin Luther King, Jr. Day.

May you enjoy a happy and healthy 2020!

Sincerely,

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Anne M. Gannon Constitutional Tax Collector, serving Palm Beach County

### Important Improvements Coming in 2020 Will Help Meet Future Demand

The University of Florida's Bureau of Economic and Business Research projects Palm Beach County's population will expand 16% by 2030. One of the keys to providing convenient, cost effective service today that also meets future demand is providing exceptional online service.

One of the first improvements coming in early 2020 is our new website. With a mobile responsive design, fresh content and improved navigation, the new website will be easier for everyone to use, especially those who access our site using a mobile device.

Another online improvement coming later in 2020 is our new appointment scheduling application. Beginning with enhancements to driver license appointment scheduling, we plan to expand scheduling features as future demands increase.

Some tax collector services cannot be provided online. We must ensure we are providing exceptional service in locations that are convenient for our clients. This year I look forward to breaking ground on our new \$6 million center in Palm Beach Gardens. The 23,735 square foot building will house all tax collector services under one roof and feature the agency's first secure drive-by drop box.

### Tax Collector Gannon to Receive Bunny Steinman Award

On Sunday, January 19, 2020, the Democratic Club of Greater Boynton will honor Tax Collector Anne Gannon with the Bunny Steinman Award at its 27<sup>th</sup> Annual Installation Luncheon in Boynton Beach. Named for Bunny Steinman, a pillar of the Florida Democratic Party who died suddenly in 2016, the award recognizes Gannon for her outstanding leadership and longtime support.

"Bunny Steinman epitomized what it means to be an activitist," said Gannon. "After retiring from teaching, Bunny found her calling in politics, specifically in support of the Democratic Party. She left a legacy of selfless service, and I am honored to receive this award which bears her name."

### Pick Up a Copy of Our Award-Winning 2020 Tax Planner & Services Guide

Our 2020 Tax Planner & Services Guide is the perfect way to keep up to date on all the services we provide. This award-winning publication also features a 2020 monthly calendar with important dates and reminders. Pick up your complimentary copy at any of our service centers or download a copy from our website later this month.

## Tax Collector Office Employees Serve the Community



A food drive conducted by employees of the Constitutional Tax Collector's Office in early November ultimately helped feed more than 300 homeless Palm Beach County school children during the recent holiday break.

Employees donated nutritious, non-perishable food items which they carefully packed into food kits containing two meals. Living Hungry, a local nonprofit, distributed the meal kits to help ease food insecurity experienced by homeless children during extended school breaks. The in-kind donation of 302 food kits totaled \$2,082.

"Whenever our employees see a need in the

community, they always step up to help," said Constitutional Tax Collector Anne Gannon. "I would like to thank our employees for making these meal kits possible. Their generosity continues to make a positive impact, especially in the lives of Palm Beach County children."

# **Important Dates & Deadlines**

- Jan. 1 New Year's Day Tax collector offices closed
- Jan. 20 Dr. Martin Luther King, Jr. Day Tax collector offices closed
- Jan. 31 Last day to receive 2% discount on 2019 property taxes
- Oct. 1 <u>REAL ID</u> deadline
- **March** Born in March? Your registration expires at midnight on your birthday. Avoid the last minute rush. Renew your registration on our website as soon as you receive your renewal notice.



# Important 2020 Election Dates & Deadlines

2020 Presidential Preference Primary Election	2020 Primary Election	2020 General Election
February 18, 2020	July 20, 2020	October 5, 2020
Deadline to register or change party	Deadline to register or change party	Deadline to register or change party
March 17, 2020	August 18, 2020	November 3, 2020
Election Day	Election Day	Election Day

For more information, please visit the Palm Beach County Supervisor of Elections website at www.pbcelections.org.