

# TAX TALK

WITH **ANNE M. GANNON**  
CONSTITUTIONAL TAX COLLECTOR



Serving Palm Beach County, *Serving You.*

[www.pbctax.com](http://www.pbctax.com)

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Dear Friends,

2019 property taxes are payable now through March 31. In this issue, I'll share my best tips for saving time and money this property tax season. I'll also answer your top tax questions.

November is a special month for remembrance and family gatherings. A reminder, our offices are closed for Veterans Day and the Thanksgiving holiday. We salute our veterans and offer warm wishes for a Happy Thanksgiving!

Sincerely,

Anne M. Gannon

## SIGN UP FOR OUR E-NEWSLETTER

Sign up to receive your copy of Tax Talk via email at [www.pbctax.com/TaxTalk](http://www.pbctax.com/TaxTalk)



## PROPERTY TAX BILL RESOURCES

For help understanding your property tax bill, please read our brochure, "Your 2019 Property Taxes," enclosed in your tax bill. You'll find information about various payment options to help you select the best one for your needs. We've also included an application for our 2020 Installment Payment Plan. Looking for a digital version of the brochure? Visit [www.pbctax.com/property-tax](http://www.pbctax.com/property-tax) to download your copy.

## PAYMENT OPTIONS: OUR BEST ADVICE TO SAVE MONEY AND TIME

When it comes to paying your property taxes, we know that you expect convenience. Below are our top tips to help you save money and time this property tax season.

### Save Money 💰

Pay online anytime at [www.pbctax.com](http://www.pbctax.com), it's fast, easy and secure. Use eCheck, it's FREE! If using a credit card, remember convenience fees are collected by the credit card vendor \*9\* and not retained by our office. We do not accept payments over the phone.

Take advantage of early payment discounts:

• November	—	4%*	• January	—	2%
• December	—	3%	• February	—	1%

\*Since Nov. 30 falls on a Saturday, the early payment discount is extended to Monday, Dec. 2. Payment must be received by our office by 5 p.m.

### Save Time ⌚

In addition to paying online at [www.pbctax.com](http://www.pbctax.com), you can always pay your property tax bill in-person at a service center or by mail. Here are a few tips to make paying your property taxes hassle-free and efficient.



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Tax Collector Gannon invites you to contact our office with questions at (561) 355-2264 or [ClientAdvocate@taxcollectorpbc.com](mailto:ClientAdvocate@taxcollectorpbc.com)



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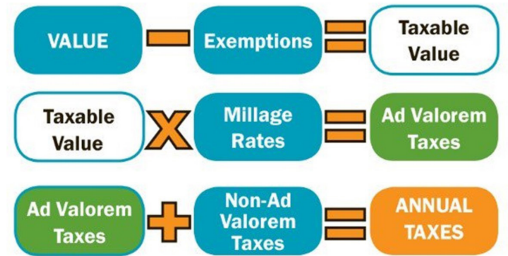
- Check wait times at [www.pbctax.com](http://www.pbctax.com) or text WAITPBC to 4-1-4-1-1.
- Avoid the lines by using our secured drop boxes. Drop boxes are located inside our service centers/lobby areas and are accessible during regular business hours only.
- Skip the trip altogether and pay by mail. Remember...
  - Include payment stub and use the return envelope.
  - Write your Property Control Number or Tangible Personal Property Account Number on the payment.
  - Do not fold, staple, clip or write on the payment stub.
  - Sign and date the payment.
  - Keep the top portion of the tax bill with the canceled check for receipt.

## ANNE ANSWERS YOUR TOP TAX QUESTIONS

### How is my property tax calculated?

**Anne:** Your property tax is calculated by first determining the taxable value. The taxable value is your assessed value less any exemptions. The taxable value is then multiplied by your local millage rate to determine your ad valorem taxes. Non-ad valorem taxes are added to the ad valorem taxes. The total of these two taxes equals your annual property tax amount.

Your property's assessed value is determined by the property appraiser. The millage rate is set by each ad valorem taxing authority for properties within their boundaries. Non-ad valorem assessments are determined by the levying authority using a unit of measure to calculate the cost of services. For example, solid waste fees are based on the type of property producing the waste.



### I didn't receive a tax bill. How do I get one?

**Anne:** You can view, print and pay your tax bill online at [www.pbctax.com](http://www.pbctax.com). Check the property appraiser's website to make sure your mailing address is correct. Even if you did not receive a tax bill, you are still responsible for paying your property taxes.

### My tax bill is in the previous owner's name. What should I do?

**Anne:** If your tax bill is in the previous owner's name and you are a new property owner, you are responsible for the property taxes. Your name will appear as the new property owner on next year's tax bill.

### Is there a payment plan or do you accept partial payments?

**Anne:** Partial payments are not accepted, but we do offer an Installment Payment Plan for next year's property taxes. 2020 Installment Plan Applications are available at [www.pbctax.com](http://www.pbctax.com). Apply by April 30.

### I received a tax bill for a property I no longer own, what should I do?

**Anne:** Forward the property tax bill to the new owner or mark the bill "SOLD" and return to our office.

## EMPLOYEES GIVE BACK TO HURRICANE VICTIMS

Deeply affected by the devastation caused by Hurricane Dorian in the Bahamas, agency employees donated over \$4,100 to the Salvation Army's relief efforts in the island nation. For a minimum donation of \$20, employees enjoyed the opportunity to dress down the entire month of October. Participating employees wore a special Bahamas relief lanyard, a signal to clients the employee was dressed casually for this very important cause.

Agency employees are committed to serving our community and making a positive impact. Last year employees donated \$21,665 to local nonprofits.

## HELPING YOU PLAN AHEAD

**Nov. 11** – Veterans Day, Offices Closed

**Nov. 28-29** – Thanksgiving Holiday, Offices Closed

**Dec. 2** – Last Day to Receive 4% Property Tax Discount

Do you have a birthday this month? Privately owned vehicle registrations expire at midnight on the first owner's birthday. Renew your registration for motor vehicles, mobile homes, motorcycles or vessels online at [www.pbctax.com](http://www.pbctax.com). If you have trouble renewing online, make sure your insurance information is up-to-date and there are no stops, holds or violations on your driver license.

