

# Palm Beach County Property Appraiser's Office

## May 2019 Newsletter



### Taxpayers:

Hello May!

My staff is busy completing preparations for the 2019 estimated taxable property values, which will be released to all Palm Beach County taxing authorities later this month. Specific details will be forthcoming, stay tuned.

In the meantime, I'd like to bring to your attention and provide an update on one of my objectives when I became your Property Appraiser in 2017, to shorten the petition process for taxpayers.

The Property Appraiser's Office works in conjunction with the Value Adjustment Board (VAB), (administered by the Clerk & Comptroller's Office), providing property owners the opportunity to appeal an assessed value or denied exemption, listed on their Notice of Proposed Property Taxes (or TRIM Notice). There are two options available for property owners – contact my office for an informal review of the matter or file a petition for adjustment with the VAB, or both.

Once all VAB hearings have been conducted, the final tax roll is then certified which includes all changes approved by the VAB. It has been a top priority of mine to work with the VAB on shortening the time frame of the tax roll's final certification.

Under my administration, I am happy to report my office with the help of the VAB staff, has reduced the petition process each year. Specifically this year, we decreased it by nearly a month and a half from last year, certifying the final tax roll on April 2, 2019. This is important because it then allows my staff to focus all their efforts on the next tax roll. We will continue to streamline the process (working with the VAB), ensuring efficiency and transparency for all taxpayers in Palm Beach County.

In this month's newsletter, we'll review numbers from the Public Services Support department, which handles most public records requests for my office. From address labels to customized reports, no matter how complex the request is, my staff is responsive and operates in a timely manner. We Value What You Value.

**Respectfully,**

**Dorothy Jacks, CFA, AAS**  
**Palm Beach County Property Appraiser**



## Public Services Support Department

The Public Services Support department receives and processes hundreds of public records requests, annually. Data derives from our Geographical Information System and appraisal systems. We have several standard reports and are able to create customized, specialized reports and maps based on the taxpayer's needs.



(Bonnie Neff, CFE, Supervisor; Virginia Leonard, CFE, Manager; Sade Neuforth, Clerk II; Clarice Bethel-Laing, Specialist and Robert Castillo, Clerk II)

### By the Numbers (2018):

- Staff: 5
- Variance run (address labels, maps, owner's list): 909
- Archive records (tax rolls, bldg. cards): 95
- Impact fee records (bldg. cards): 122
- Custom/Specialized reports: 81

If you are interested in any special reports or maps, please contact Public Services Support at 561.355.2881 or [pa-pubsvs@pbccgov.org](mailto:pa-pubsvs@pbccgov.org) Fees for reports and programming can be found at [www.pbccgov.com/PAPA](http://www.pbccgov.com/PAPA).

## E filing for a Homestead Exemption Just Got Easier

In April, my office launched a new and improved Homestead Exemption E file module (on our website: [www.pbccgov.com/PAPA](http://www.pbccgov.com/PAPA)) - when closing on a new home now you can E file the same day without the deed. Simultaneously, we added a new online component for when you're moving within the state of Florida and filing for a homestead exemption, you can E file for portability. (Portability is transferring all or a significant portion of your cap savings, up to \$500,000, from a home with a homestead exemption to a new home within the state of Florida that qualifies for a homestead exemption.)

Our Exemption Services department which administers all exemptions and portability applications including the E file module, is happy to report that taxpayers are utilizing the new feature, saving them time and money. For details, contact us at [myexemption@pbccgov.org](mailto:myexemption@pbccgov.org) or 561.355.2866.

## Office Closed in Honor of Memorial Day

The Palm Beach County Property Appraiser's Office (including all of our Service Centers) will be closed in honor of Memorial Day on **Monday, May 27, 2019**. This Memorial Day, we honor those who died in military service for our country with distinction and courage. Let us remember their sacrifice for our freedom and prosperity, we so gratefully enjoy.