



March 2019

Dear Friends,

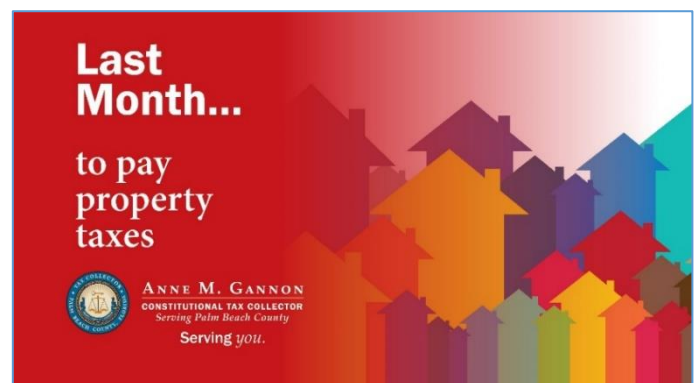
March brings with it longer-than-normal wait times as clients rush in to our service centers to pay property taxes before the April 1 deadline. Service centers also become crowded this time of year when teens come in during Spring Break to obtain their driver license. Last March, we served 81,000 clients and we anticipate this year will be no different. In this issue, I'll share some tips to help you avoid long lines.

Also, if you are a new Palm Beach County resident, let me be among the first to extend a warm welcome! Our popular "New Neighbor Kit" was created just for you. This handy resource will help guide you through important transactions like establishing residency, getting a new Florida driver license and vehicle registration. Please keep reading to learn how you can get your own kit!

Best regards,

### Property Tax Deadline Approaching

March is the last month to pay property taxes before they become delinquent April 2. Pay online at [www.pbctax.com](http://www.pbctax.com). Because the March 31 deadline falls on Sunday this year, Florida Statute extends the payment deadline to the next business day. Payment(s) must be received in our office by 5 p.m. or online by 11:59 p.m. EST. If you participate in our Installment Payment Plan, the final 2018 property tax installment payment is also due this month.



Save money by paying property taxes with eCheck, which is free.

## Avoid Long Lines by Paying Online

Palm Beach County schools are closed March 18-22 for Spring Break. We expect service centers will be busier than normal during this week as teens frequently come in on the school break to obtain their first driver license.

If you must visit a service center, please follow these tips for a smooth and efficient visit:

- Make an appointment for driver license transactions. Be sure to book your appointment online well in advance. Appointments fill up quickly.
- Bring all required forms and documents to avoid a second trip to our office. For a list of required documents, please visit our Help & Resources page at [www.pbctax.com/content/help](http://www.pbctax.com/content/help).
- Check wait times online at [www.pbctax.com](http://www.pbctax.com) or text WAITPBC to 4-1-4-1-1 to find a service center with the shortest wait time. You'll even be able to see how many clients are waiting in line! Please note that wait times are posted in real time which means they will change between the time you check them and the time you arrive at our office.

## A Report to Our Citizens

Our annual report, "A Report to Our Citizens" for fiscal year 2018 will be available soon. The publication provides an overview of our agency's initiatives, accomplishments and future plans. The publication also includes the list of Palm Beach County's top 10 taxpayers as well as the total collected and distributed to local taxing authorities. Follow us on Twitter and Instagram @TAXPBC to learn when the annual report is available for download from our website!

## New to Palm Beach County?

Whether you are a new resident or making a local move, relocating can be exciting and stressful. Once the boxes are unpacked, it's time to tackle all those important transactions like establishing residency. For example, did you know you are required to update your Florida driver license and vehicle registration within 30 days of moving?

Our "New Neighbor Kit" makes establishing residency in Palm Beach County a breeze. Download this handy resource at [www.pbctax.com/NewNeighbor](http://www.pbctax.com/NewNeighbor).

## Stop by and see us at Palm Beach Pride

Join us at Bryant Park in Lake Worth for Palm Beach Pride March 30-31. Stop by our booth all weekend long. We look forward to meeting you and answering your questions about taxes, motor vehicles and REAL ID. Be sure to pick up your copy of our popular 2019 *Tax Planner & Services Guide*.

Tax Collector Gannon has participated in the mile-long parade the last 10 years. The parade kicks off at 11:30 a.m. Sunday, March 31, in downtown Lake Worth along Lucerne and Lake Avenues. Looking forward to seeing you there!



Constitutional Tax Collector Anne M. Gannon waves to the crowd along the parade route at last year's Palm Beach Pride event in Lake Worth.