



2019 Guide to Services & Other Helpful County Publications

Like most Palm Beach County departments, our [Public Affairs Department](#) is diverse in its responsibilities and undertakings. To plan, coordinate and communicate information effectively to the public through print, video and digital materials is a top priority. One way Public Affairs gets the message out is through free [publications](#) detailing county services and programs.

The most popular publication is the [Guide to Services](#). Often referred to in my office as the “Yellow Pages” of government, this is an alphabetical listing of county departments, nonprofits and privately operated agencies to call for information and assistance. For example, the “Guide to Services” provides contact information about your federal, state and local officials as well as constitutional officers, municipalities and independent taxing authorities, such as the Palm Beach County School District. Chances are, when you contact my office for assistance, the “Guide to Services” is a tool we reference to assist you on the spot!

The [Resident Guide](#) is a condensed, more government-focused brochure. From the important business of registering to vote or obtaining parking permits to more leisurely activities such as locating the nearest beach, park or library, this pamphlet can help you find information quickly. It lists hospitals, pet licensing, trash pickup and recycling, water restrictions, hurricane information and more. Whether you are new to Palm Beach County or have lived here for years, the “Resident Guide” is a wonderful resource.

Looking for a speaker to come to your business, homeowners association, volunteer group or civic organization? I urge you consult the [Speakers Bureau](#). Knowledgeable representatives from more than 30 county departments and divisions are available to speak on a variety of topics as a free public service. Many departments will tailor a presentation to fit your group’s specific interests. Scheduling a speaker at least two weeks in advance of your meeting to allow sufficient time to meet your needs is strongly encouraged.

Produced monthly, the [Channel 20 Program Guide](#) showcases government and educational programming scheduled to air on PBC-TV Channel 20, available to all cable subscribers in the Palm Beach County. Channel 20’s primary services include carrying our BCC meetings, government informational programs and important public safety announcements. You can also watch [Channel 20 live](#) online anytime or view the latest local programs on demand at www.pbcgov.com by clicking on Channel 20.

A great reference for constituents is [Government in Palm Beach County](#). This publication explains the many different governmental bodies operating independently within the county and the responsibilities of the people elected to serve. There are addresses and phone numbers for the Board of County Commissioners, constitutional officers, state and federal lawmakers, the School Board, municipal government and special taxing districts.

I have truly only scratched the surface. There is much more information available at your fingertips such as the [Palm Beach County Charter](#), the [Directory of Boards and Committees](#), the “Palm Tran Riders Guide” and the “Park Guide.” To receive a hard copy, please call Public Affairs at 561-355-2754 or view online at <http://www.pbcgov.com/publicaffairs/publications.htm>.

As always, I invite your comments on any issue of interest to you. As your Commissioner, I am here to help you. You may write me at 301 N. Olive Ave., West Palm Beach, 33401 or at MBerger@pbcgov.org. You can call me or my staff at 355-2205, 276-1310 in South County, or toll free at 877-930-2205. Please visit me on the Web at www.pbcgov.com/d5.

Yours in Public Service,

Mary Lou Berger